



NCSI 2022 ANNUAL MEETING AGENDA
(MAY BE SUBJECT TO CHANGE)

SUNDAY JUNE 12, 2022

12:30 – 4:30pm
Registration

1:00 - 3:00pm
Self-Insurers' Association Administrators Roundtable

3:00 – 5:00pm
Guaranty Fund Meeting - All state association leaders and members are invited to join this meeting

6:00pm
President's Reception

MONDAY JUNE 13, 2022

7:00 – 9:15am **Registration and Breakfast**

8:30 - 9:00am
Call to Order, Welcome and Election of Board of Managers – John Smolk, NCSI President

9:00 - 10:00am
Keynote Opening Speaker - State of the Industry – Max Koonce, Chief Claims Officer, Sedgwick

10:00 – 10:45am
3 Characteristics of a High-Performing Workers' Compensation Program – Shahin Hatamian, Senior Vice President, Product Management, Mitchell

10:45am
Break

11:00am – 12:00pm

Leaking the Truth – Bruce Jacobs, Trainer/Author; Patrick Reardon, President, Insight Service Group, Inc.

12:00 – 1:15pm
Lunch

1:15 – 2:15pm
Regulatory Trends to Watch: COVID-19 Effects & More – Michele Hibbert-Iacobacci, Senior Vice President, Regulatory Compliance Management, Mitchell; Lisa Anne Bickford, Director, Government Relations, Coventry

2:15 – 3:00pm
Pharmacovigilance: Protecting Your Employees – Phil Walls, Chief Clinical Officer, MyMatrixx

3:00 – 3:15pm
Break

3:15 – 4:00pm
Promoting Health Habits for Mental Wellness for Claims Professionals – Angie Jung, RN, BRN, CCRN, CCM, Senior Nurse Case Manager/Healthcare Program Administrator, ISYS Solutions Inc./CareerSmart

4:00 – 4:45pm
Data, Technology, and AI in MSP: A Smart Solution Guide to Medicare Compliance and Claims Solutions – Bridget Smith, Vice President, MSP Compliance and Customer Relations, Esq., NuQuest

4:45pm **NCSI Board of Managers Meeting**

5:00pm
Adjournment – Dinner on your own

TUESDAY JUNE 14, 2022

7:00 – 9:15am **Registration and Breakfast**

8:30 – 9:30am

Expecting the Unexpected: Leading a Resilient Claims Organization in a Time of Uncertainty and Rapid Change
– Rachel Fikes, Chief Experience Officer & Director, Worker’s Compensation Benchmarking Study, Rising; Denise Zoe Algire, Director of Risk Initiatives & National Medical Director, Albertson’s Companies; Dr. Tyrone Spears, Chief, Workers’ Compensation Division, City of Los Angeles; Victoria Kennedy, Assistant Director for Insurance Services, Washington State Department of Labor and Industries

9:30 – 10:15am

How to Make Defense Counsel an Effective Part of the Medicare Compliance Process – Case Studies and Horror Stories! - Benjamin Basista, Esq., Medicare Compliance Chair – Shareholder, Dickie McCamey & Chilcote

10:15 – 10:30am

Break

10:30 – 11:30am

The Science of Cannabis – Mark Pew, Principal, The RxProfessor, LLC; Dr. Thomas Swanson, Chief Science Officer, Sativa Science

11:30am – 12:15pm

How to identify & engage partners inside & outside your organization to turn crisis into opportunity – Ann Klein, President, Majoris Health Systems

12:15 – 1:15pm

Lunch

1:15 – 2:15pm

Social Determinants of Health in Workers Compensation Claims - Rafael Gonzalez, Esq., Cattie & Gonzalez, PLLC; Adam Seidner, MD MPH CIC, Chief Medical Officer, The Hartford; Mollie Kallen, MS, CRC, CCM, CEO/President MKCM, Inc.; Noreen Olson, Senior Manager Claims, Starbucks

2:15 – 3:00pm

Long-term Mental Health and Medical Implications of COVID-19 - Dr. Miranda Kofeldt, Ph.D., Clinical Director and Clinical Psychologist, Ascellus Behavioral Health

3:00 – 3:45pm

When Your Excess Carrier Fails You - Al Haverkamp, Esq., CFO, Lucas & Haverkamp Law Firm

6:30–10:00pm

Reception and Closing Dinner with special activities and entertainment

WEDNESDAY JUNE 15, 2022

9:00am – **Adjournment Breakfast**

9:45am – **Breakfast Presentation - Cyber Currency is Eroding Traditional Injury Defenses and What to Do About It** - Curt DeVries, President, Fraudsniiff