



2018 Annual Meeting & Educational Conference

#WordsMatter (and so do actions & attitudes)

Mark Pew
Senior VP, Product Development & Marketing
Preferred Medical



AN INJURY AT WORK ...

- **PHYSICAL PAIN**
- **CHANGE IN EMPLOYABILITY**
- **LOST IN THE “SYSTEM”**

AN INJURY AT WORK ...

- PHYSICAL PAIN
- CHANGE IN EMPLOYABILITY
- LOST IN THE SYSTEM

- **DEPRESSION & ANXIETY**
- **RELATIONSHIP DISTRESS**
- **FINANCIAL STRAIN**

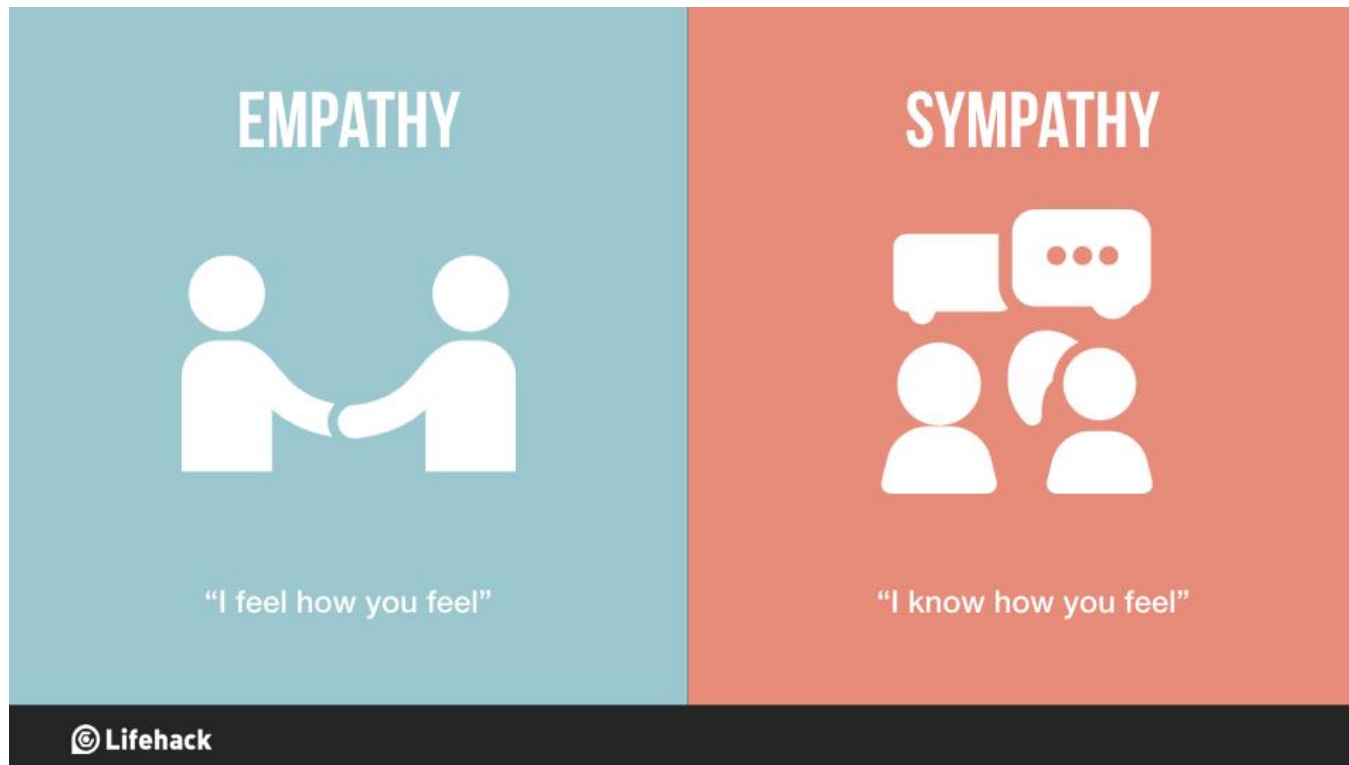
AN INJURY AT WORK ...

- PHYSICAL PAIN
- CHANGE IN EMPLOYABILITY
- LOST IN THE SYSTEM

- DEPRESSION & ANXIETY
- RELATIONSHIP DISTRESS
- FINANCIAL STRAIN

- **LOSS OF SELF-ESTEEM, CONFIDENCE, IDENTITY**
- **RHYTHM OF LIFE INTERRUPTED**

EMPATHY <> SYMPATHY



LIFEHACK.ORG

7 INTRICATE DIFFERENCES BETWEEN EMPATHY AND SYMPATHY

#WORDSMATTER

CLAIMANT

- **WORDS**
- **ATTITUDES**
- **ACTIONS**

#WORDSMATTER

ENABLED

- **WORDS**
- **ATTITUDES**
- **ACTIONS**

#WORDSMATTER

RECOVERY

- **WORDS**
- **ATTITUDES**
- **ACTIONS**

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SUCCESS

- **WORDS**
- **ATTITUDES**
- **ACTIONS**

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TECHNOLOGY

- **WORDS**
- **ATTITUDES**
- **ACTIONS**

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COMMUNICATION

- **WORDS**
- **ATTITUDES**
- **ACTIONS**

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“US” VS. “THEM”

- **WORDS**
- **ATTITUDES**
- **ACTIONS**

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RESPECT

- **WORDS**
- **ATTITUDES**
- **ACTIONS**

#WORDSMATTER


PASSION

- **WORDS**
- **ATTITUDES**
- **ACTIONS**



**The time is always right
to do what is right.**

Martin Luther King, Jr.

 BrainyQuote®



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Mark.Pew@ThePreferredMedical.com

Blog: [LinkedIn.com/in/markpew](https://www.linkedin.com/in/markpew)

Twitter: [@RxProfessor](https://twitter.com/RxProfessor)